

**Leanne Clark**

**From:** Leanne Clark, Specification Sales Assistant [vanessa@wowlighting.ccsend.com] on behalf of Leanne Clark, Specification Sales Assistant [leanne@wowlighting.com]  
**Sent:** Monday, July 12, 2010 8:10 AM  
**To:** Leanne Clark  
**Subject:** Electronic Ballasts & Electronic Components Shortage

## Electronic Ballasts & Electronic Components Shortage

**Update July 9th, 2010**



An industry-wide ballast shortage continues for Program / Rapid Start and Dimming Ballasts for T5, T5HO and now also T8 lamping. Ballast manufacturers' forecasts expect the shortage to impact availability through the end of the summer and a full recovery is not expected until the fall. Information on component availability has been subject to change with very little notice. We continue to supply you the best information available at the time requested and apologize for corrections.

**Edmonton Office:**  
 11104 - 107 Avenue  
 Edmonton, AB T5H 0X8  
 Ph: 780.468.2759

**Calgary Office**  
 1115 - 46th Avenue SE  
 Calgary, AB T2G 2A5  
 Ph: 403.266.6249

Although the anticipated delays are largely outside of our control we would ask you to help by:

1. Encourage your customers to order generic ballasts to minimize delays.
2. For orders in house, notify Customer Service Project Coordinator to change to generic equivalent.
3. Prioritize orders

As always, your Customer Service Project Coordinator will work closely with you to find the best solution for your projects, and please feel free to contact our offices for additional information.

We thank you in advance for your patience and understanding during this situation.

Mike Begert, Richard McDonald &  
 Dan Parker, Principals

**Who to Contact:**

Gord McKay [gord@wowlighting.com](mailto:gord@wowlighting.com)  
 Manager, Distributor & Contractor Sales

Jon Barber [jonb@wowlighting.com](mailto:jonb@wowlighting.com)  
 Distributor & Contractor Sales

Ryan Dixon [ryan@wowlighting.com](mailto:ryan@wowlighting.com)  
 Manager, Customer Service & Quotes  
 Department

Stephany Carey [stephany@wowlighting.com](mailto:stephany@wowlighting.com)  
 Customer Service

Peter Horton [peter@wowlighting.com](mailto:peter@wowlighting.com)  
 Customer Service

Jennifer Colatosti [jennifer@wowlighting.com](mailto:jennifer@wowlighting.com)  
 Customer Service

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